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Congress of the United States
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Washington, DC 20515-4604

COMMITTEE ON NATURAL RESOURCES
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FEDERAL LANDS
COMMITTEE ON ARMED SERVICES
SEA POWER AND PROJECTION FORCES
READINESS
FRANKING COMMISSION

April 11, 2017

Ms. Megan Brennan
C/O Mr. Tim Grilo
United States Postal Service
Postmaster General and Chief Executive Officer
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General Brennan,

Yesterday, I requested your immediate attention regarding the recent closure of the Church Hill post office located at 414 N. 25th Street in Richmond, Virginia. After speaking with both our government relations representative and the landlord of the facility, it has come to my attention that the facility is in need of serious renovations, and consequently it will be closed for the foreseeable future. In order to address customer's needs, it was my understanding that a help line was being provided to answer questions concerning the closure.

Over the course of the past few days, my office has fielded a variety of complaints that the customer help line has been repeatedly busy. I am concerned that my constituents are not receiving the adequate assistance expected from the United States Postal Service concerning this unexpected and immediate closing.

While I understand the need to address the safety concerns of the Church Hill postal facility, I urge you to develop a more suitable solution in the interim. My constituents in the East End should be able to contact a representative of the USPS to help resolve their postal needs.

The East End post office has served as a critical facility for the economic and postal needs of the community. I am urging you again to work on restoring access to a permanent postal location in the immediate area as quickly as safely possible.

Please keep me updated on the status of any actions being taken to resolve these issues by contacting Tara Adams, my District Representative, at 804-486-1840 or at tara.adams@mail.house.gov. I look forward to resolving this issue and restoring postal services to the community.

Sincerely,

A handwritten signature in blue ink that reads "A. Donald McEachin".

A. Donald McEachin
Member of Congress