

**A. DONALD McEACHIN**

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**Congress of the United States**  
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**COMMITTEE ON NATURAL RESOURCES**

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READINESS

**FRANKING COMMISSION**

December 3, 2018

Joseph F. Thekkekara  
Postmaster  
1801 Brook Road  
Richmond, Virginia 23232-9998

Dear Postmaster Thekkekara:

I want to call your attention to very concerning, persistent, and serious postal issues for my constituents in Church Hill. While the most recent news story regarding these problems is from just last week, residents have been complaining about similar issues for months. I have enclosed news stories for your reference.

Mail delivery should be prompt, accurate, and to the recipient's mailbox. While it is reasonable to leave packages with neighbors or take other measures in order to prevent theft, the intended recipients should be given all relevant information in an accurate and timely way—not left in the dark about where their packages have ended up. It should also go without saying that mail must not be left in the bushes, scattered in yards, or held without notification at the post office.

In this day and age, many customers receive life necessities, from clothing to medication to critical documents to household goods, through the United States Postal Service. I appreciate the extra burden this puts on both post offices and carriers, but Americans need to be able to depend on their mail being delivered in a timely, accurate fashion to their mailboxes or to a designated alternative.

My constituents deserve to know that they will receive every letter and every package they are sent. I urge you to promptly remedy these issues; I formally request a meeting with you to discuss how that remedy will work and how soon it will be put in place. I am copying the United States Postmaster General on this letter to ensure her oversight of the solution to this problem.

I look forward to hearing from you soon.

Sincerely,

A handwritten signature in blue ink that reads "A. Donald McEachin".

A. Donald McEachin  
Member of Congress

cc: Postmaster General Megan J. Brennan, United States Postal Service